## Vancouver Hair Extensions By Christine Song

## Cancellation Policy/No Show Policy

## 1. Cancellation/ No Show Policy for Hair Appointment

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another client from getting service. Conversely, the situation may arise where another client fails to cancel and we are unable to schedule you for a visit, due to a seemingly "full" appointment book. If an appointment is not cancelled at least <u>96 hours</u> (4 days) in advance the deposit made will <u>not</u> be refunded.

## 2. Scheduled Appointments

We understand that delays can happen however we must try to keep other clients	on
time. There will be a late fee of \$50.00 every half hour past the scheduled time.	

Client Signature	Print Name	Date